



Kashif Mukhtar <kashif.muk@gmail.com>

Claim Form 5097/ 2023 against M/s. Ktrade Securities Limited (KSL)

Kashif Mukhtar <kashif.muk@gmail.com>

Fri, Aug 11, 2023 at 10:00 AM

To: Investor Complaints <investor.complaints@psx.com.pk>

Dear RAD Team,

As per Yesterday meeting KSL requested to bring the following three pieces of evidence against their claims.

- 1- Trader Change Notification which they sent to the client after changing his trader.
- 2- Client's request evidence for changing his trader as client never made such request to KSL.
- 3- Unauthorized Trade in TRG as client never claimed either.

TRG buy price issue will auto resolve if KSL provides the Valid Trader Change Notification sent to their client before the 18th Jan as in this case client will be held responsible for his own losses, otherwise the client's claim will be considered valid.. .

You may arrange a meeting or process for the arbitration board. My availability in Karachi can also be considered if needed.

Kind Regards,
Kashif Mukhtar

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